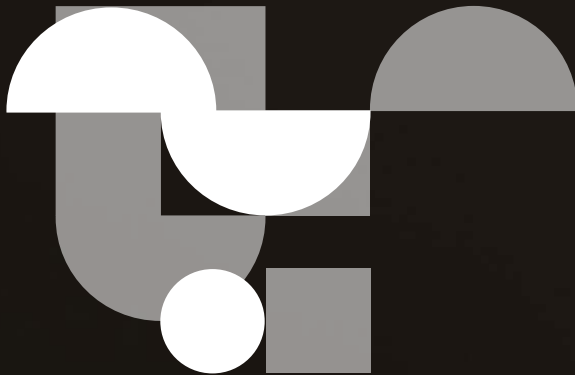


More convenience.
More security.
More clarity and control.

Register today for MyRathbones to enjoy the safe, secure view of your investments in one easily accessible place.



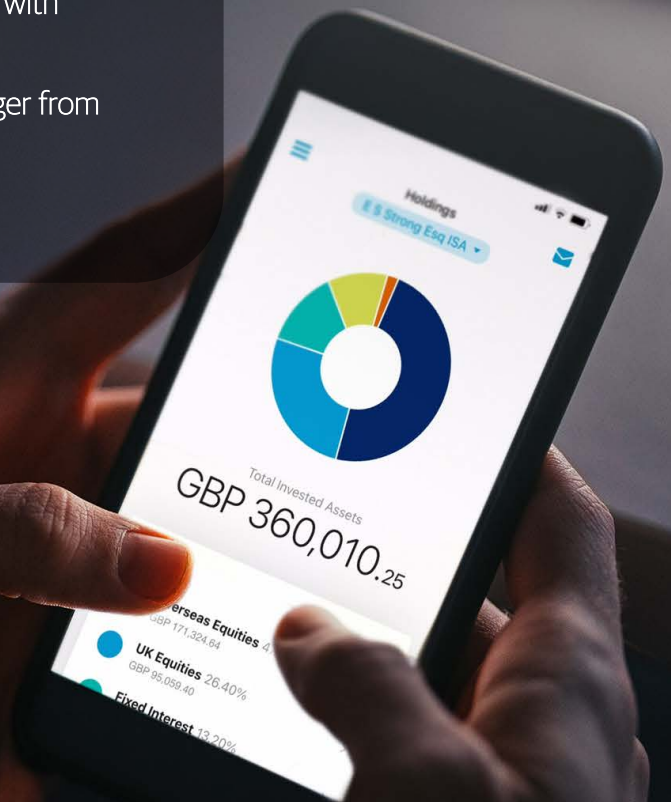
Rathbones
Look forward

MyRathbones is your secure digital connection to Rathbones and your investments with us.

Providing an online companion to the relationship between you and your investment manager, you can access MyRathbones any time via your laptop, desktop, tablet or smartphone – whichever suits you best.

Once you've followed the simple steps to register, you can:

- View your portfolio
- See your individual holdings and transactions
- Review your latest reports
- Send and receive instant, secure messages with your Rathbones investment team
- Make direct calls to your investment manager from the application
- Update your personal details



For complete convenience, MyRathbones is also available as a free-to-download mobile application for iOS and Android.



Multiple ways to protect your details

To keep your information more secure than ever, we safeguard access to MyRathbones with the latest multi-factor authentication, allowing you to decide the most convenient option for you. You can choose to access the platform in any of the following ways:



By text message

We can send you a six-digit verification code by text message



By telephone

We can call you on your landline and you will hear a six-digit code

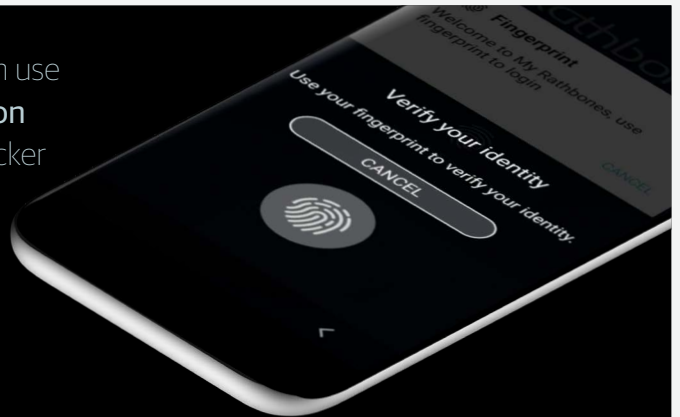


By authenticator app

You can set up and use your preferred authentication app on your smartphone or as an internet browser extension



With the mobile application, you can use **biometric fingerprint identification** or **Face ID** to make things even quicker and easier.



The streamlined successor to Rathbones Online

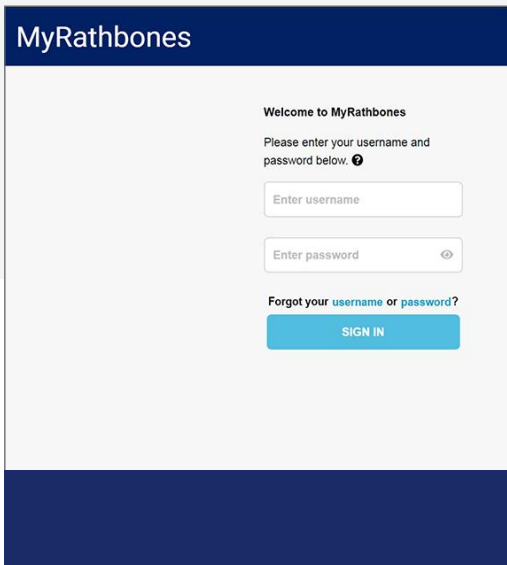
MyRathbones replaces our existing Rathbones Online service, which will be phased out in the autumn of 2021. If you're currently a Rathbones Online user, when you register for the new service you'll find a wider range of features, significantly upgraded security and regular updates to the platform to enhance and expand functionality.

How to get started

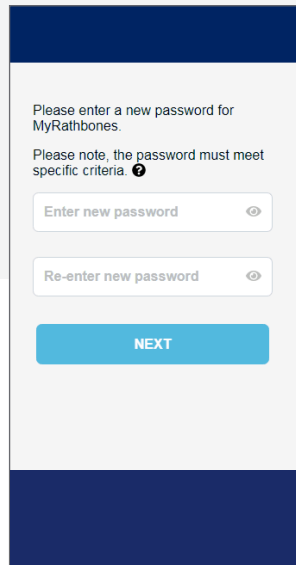
It couldn't be easier to get up and running with MyRathbones.

When your temporary log-in details arrive, click through to the platform using the link in the email we'll send you. You'll then be guided through these simple steps:

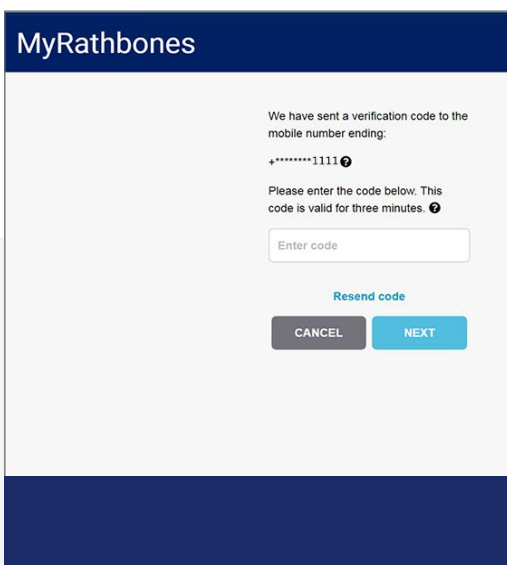
1 Enter your temporary username and password (valid for 14 days)



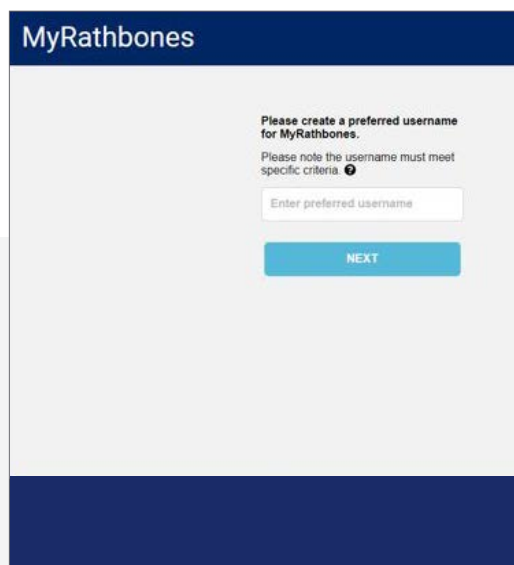
2 Create a new password – this will automatically prompt you to select your preferred authentication method to generate a six-digit authentication code



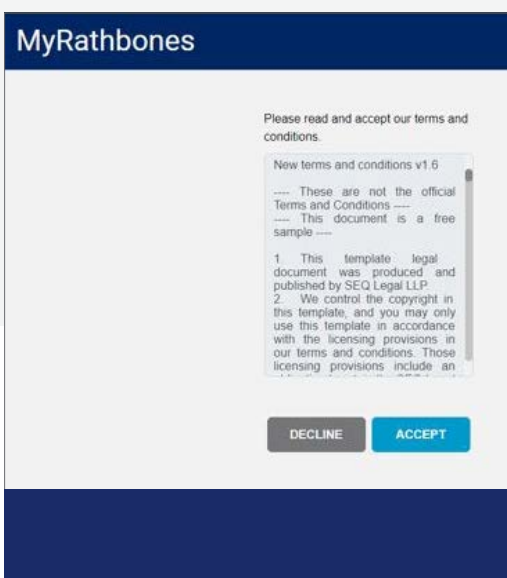
3 Enter the six-digit authentication code



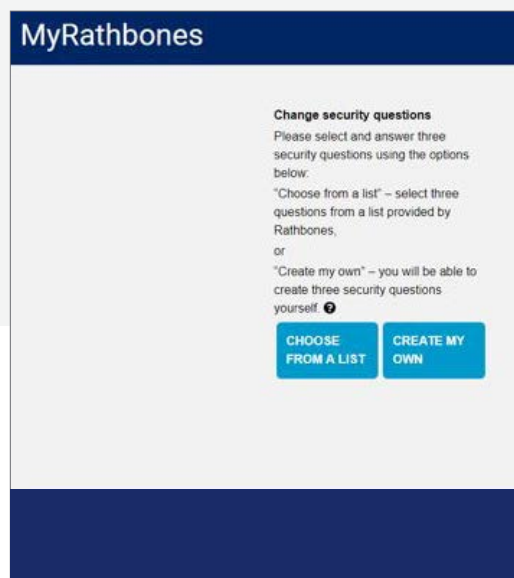
4 Create a username that you will use in future when you log in



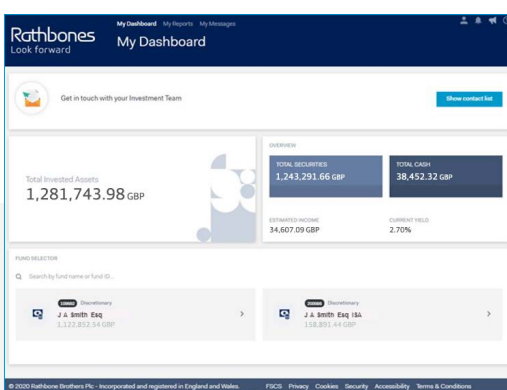
5 Review and accept our Terms and Conditions



6 Choose or create three security questions and answers in case we ever need to verify your identity



7 You are now ready to use MyRathbones



What happens next ?

As part of your client onboarding, we will email you temporary log-in credentials to access MyRathbones which are valid for 14 days. If you don't receive your temporary log-in credentials or you would like to register for MyRathbones, please contact your **investment manager** or **onlinehelp@rathbones.com**

For sign in assistance, please call our helpdesk on
0800 151 3355

Helpdesk availability

Monday - Friday: 8am -6pm

Saturday: 8am - 1pm

Sunday: Closed



Important information

Rathbones is a trading name of Rathbone Investment Management Limited, which is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority.

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